

Portcall user manual

Enter www.portcall.be in your browser and you are presented with the **Portcall login screen**.

Here you enter the email adres you used when registering (1), the password which was supplied to you after registration (2) and then click on the LOG IN button (3) to enter Portcall.

!! CAUTION : the password is *case sensitive* so be sure you enter it with the correct upper and lower case characters. E.g. xWR56tZyy

The screenshot shows the Portcall login interface. On the left, under the heading 'LOGIN', there are two input fields: 'EMAIL' (annotated with a red circle 1) and 'PASSWORD' (annotated with a red circle 2). Below the password field is a link 'Forgot password'. A blue 'LOG IN' button (annotated with a red circle 3) is positioned below the password field. Below the button is a link 'New to Portcall? Need assistance?' with a red arrow pointing to a red circle 4. On the right, under the heading 'PORTCALL', there is descriptive text about the service and a list of features. At the bottom of the right section is a link 'Price list' (annotated with a red circle 5). The footer of the page is blue and contains a white plus sign icon and the text 'PORTCALL is a product of PORT+ and powered by InterTransIS'.

LOGIN

EMAIL

PASSWORD

[Forgot password](#)

LOG IN

[New to Portcall? Need assistance?](#)

PORTCALL

Through our close relationship with port authorities and our extensive inside knowledge of the Belgian and Scheldt Estuary sea ports, PORT+ can provide you with the most up-to-date information regarding vessels visiting these ports. Our close cooperation with Dutch partners allows us to offer the Rotterdam data as well.

We present these data on our user friendly information platform, which is available to you 24/7 with real time data, and on different mobile media.

Additionally we have built in three features on a pay-as-you-go basis: Vessel position, Vessel characteristics and ISPS request.

- ✓ 24/7 availability
- ✓ Real time data
- ✓ Antwerp, Zeebrugge, Gent, Flushing (incl Terneuzen) and Rotterdam
- ✓ User friendly
- ✓ PC + Mobile media

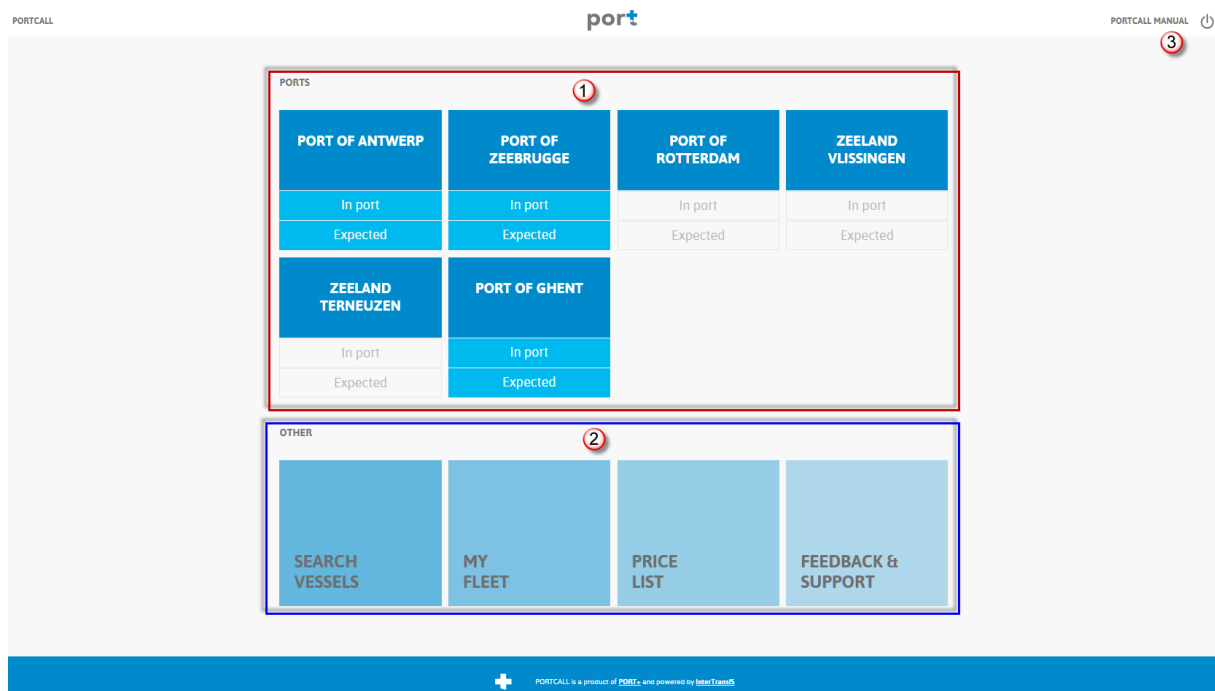
[Price list](#)

PORTCALL is a product of **PORT+** and powered by **InterTransIS**

Forgot your password (4) or need assistance (4) ? Click one of the links to goto the support form which has Portcall already filled out as subject. Enter your detail and message and send the support form to our Portcall customer support desk who will attend your query soonest.

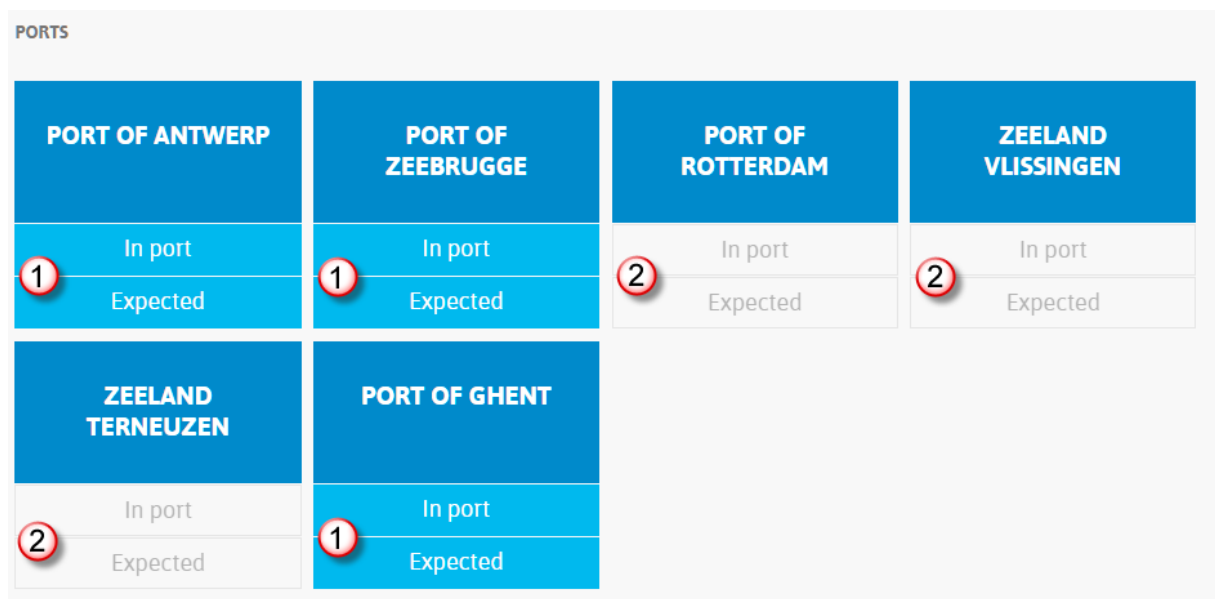
Need to know our Portcall rates? Click the Price list link (5) to open our latest rate sheet.

After filling out your login details and clicking the LOGIN button you will flow to the **Portcall application screen**.



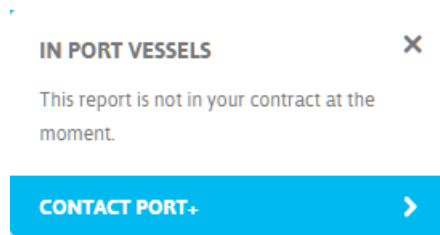
The **Portcall application screen** is divided in 2 main blocks. The **PORTS** (1) and the **OTHER** (2) area. In the upper-right corner (3) you will see your user name and the logout button . Clicking this button will terminate your Portcall session and return you to the login screen.

PORTS



The **PORTS** area displays the available ports/lists in Portcall. The ports/lists for which you have a subscription are highlighted in light blue (1). The ports/lists for which you are not subscribed are

highlighted in white (2). When you click on one of the light blue lists you will flow to the selected list screen. When you click a white list you will receive a prompt stating you have no contract for this list.



If you are interested in obtaining access to the list you can click on the **CONTACT PORT+** link to open a contact form to request an upgrade of your contract to include this port.

Per Port there are 2 lists available to which you can subscribe. These lists are **In port** and **Expected**. The **In port** list provides you with information on all vessels in the port area of the selected port. The **Expected** lists provides you with information of all vessels expected (including, shifters and departed) for the selected port.

Let's have a closer look at each list.

IN port

The In port list displays the activity of the vessels inside the port area of the selected port.

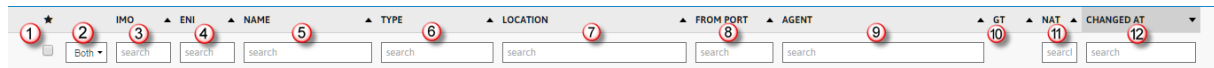
	IMO	ENI	NAME	TYPE	LOCATION	FROM PORT	AGENT	GT	NAT	CHANGED AT
•	inland	2320789	AEOLUS		: VAN CAUWELAERTSLUIS					2015-09-30 15:20
•	inland	2318979	AMANDA-NATHALIE	Motortankschip	: VAN CAUWELAERTSLUIS					2015-09-30 15:20
•	inland	2332862	AMPHIRO		DELWAIDEDOK: 748					2015-09-30 15:20
•	sea	9518232	ANDRE W	CARGO	ZESDE HAVENDOK: 322		SEA-INVEST SHIPPING AGENCY	3739	DE	2015-09-30 15:20
▼	inland		ARAGON		SCHELDE					2015-09-30 15:20
•	sea	4194304	ARMADBG		AMERIKADOK: 61					2015-09-30 15:20
•	inland		CATANIA		VIJFDE HAVENDOK: 315					2015-09-30 15:20
•	inland		CBO		KANAALDOK B2: 667					2015-09-30 15:20
•	inland		CLEMENTINE		MARSHALLDOK: 433B					2015-09-30 15:20
•	inland		CONCORDIA		AMERIKADOK: 48					2015-09-30 15:20
•	inland	2324494	CONTARGO I	Motorvrachtschip	NOORDZEE TERMINAL: 5901					2015-09-30 15:20
•	inland	2319087	DB KYLE	Motorduwboot	DEURGANCKDOK					2015-09-30 15:20
•	sea	4194304	DEJA		KANAALDOK B1: 501					2015-09-30 15:20

The **In port** list has 3 sections. The **header** (1), the **filter section** (2) and **the data section** (3).



The header section contains the **list title** (1) displaying the selected list/port. The **BACK TO PORTCALL** (2) link which, when clicked, will return you to the **PORTCALL APPLICATION SCREEN** where you can select another list or other function. In the upper-right corner (3) you will see your user name and the logout button . Clicking this button will terminate your Portcall session and return you to the login screen. The **LAST REFRESH** (4) area shows you when the data in the data section has been updated.

!! CAUTION : Each time you enter a list you will see the latest, refreshed data. As long as you are in the list the data is not automatically refreshed. By clicking on the  symbol you will manually refresh the displayed data. The Portcall database is refreshed every 10 minutes with the latest reported movements and will always show the latest data when you select a list from the **PORTCALL APPLICATION SCREEN**. Once you are on a list you will need to refresh manually if you want to look at the latest available data.



The **filter section** offers powerful tools to quickly search and sort the data being displayed.

Some basic conventions apply to this section. The top section contains the name of the fields being displayed beneath in the data area. The small black rectangles are toggles to sort in ascending or descending order when clicked. The bottom section contains boxes which allow you to fill out search parameters to e.g. search on IMO number, vessel name, location(3,4,5,6,7,8,9,11 and 12).

There are 3 exceptions.

For GT (10) it is only possible to sort in ascending or descending order.

The * (1) is a tick box. When you have vessels setup in Myfleet (see later) ticking this box will only display Myfleet vessels for the port/list you are looking at. If none of the Myfleet vessels are in your selected port the data section will be blank. This is a quick and easy way to see if bookmarked vessels are in your selected port/list.

The **BOTH** box is a selection box. By default the In port list shows both seagoing and inland vessels. By clicking on this box you are able to select **SEA**, **INLAND** or **BOTH**. Depending on your selection you will either see only seagoing vessels, inland vessels or both.

	IMO	ENI	NAME	TYPE	LOCATION	FROM PORT	AGENT	GT	NAT	CHANGED AT
☐	Sea	search	search	search	search	search	search	search	search	search
•	sea	9231511	AMAZON EXPLORER	TANKR	HANSADOK: 417		INCHCAPE SHIPPING SERVICES	43075	GR	2015-10-01 11:00
•	sea	4194304	ARMADBG		ALBERTDOK: 119					2015-10-01 11:00
•	sea	9130432	BF FORTALEZA	CONTS	SCHDELKAAIEN: S18A		PROMAR AGENCIES (BELGIUM) NV	6362	CY	2015-10-01 11:00
•	sea	4194304	DEJA		CHURCHILLDOK: 496					2015-10-01 11:00
• (1)	sea	9572824	ODIN	DRETU	VERREBROEKDOK: 1351		DREDGING INTERNATIONAL NV	341	NL	2015-10-01 11:00
◀	sea	9566605	PUFFIN ARROW	CARGO	VRASENEDOK		BOECKMANS BELGIE NV	36925	PA	2015-10-01 11:00
◀	sea	9505364	SEBASTIANO CABOTO	DRETU	SCHELDE			3824	LU	2015-10-01 11:00
•	sea	1523712	SEMPACHERSEE		HANSADOK: 423A					2015-10-01 11:00

The **data section** contains the actual data for the selected list either based on the default settings or based on the filter settings.

In the first column (1) you will either see a dot • or an arrow ◀. The dot means that the vessel is stationary (moored). The arrow means that the vessel is moving. The **LOCATION** shows the actual location where the vessel is located. The **AGENT** field will show the responsible agent for the vessel. **CHANGED AT** indicates when the last change status change for the vessel was received. **GT** and **NAT** will display the gross tonnage of the vessel and the flag the vessel is sailing under.

!! TIP : In the search boxes you can use a wildcard by filling out an * in your search criteria.
e.g. filling out l*n in the NAME field will look only for vessels which have l & n in that order in

their name. This is applicable to all search fields and handy if you e.g. do not know correct spelling of a name.

NAME ▲

ELAN

LANGENESS

MSC NEDERLAND

NILEDUTCH ANTWERPEN

EXPECTED

The expected list contains all vessels that are expected in the selected port. This includes both vessels coming **IN**, vessels going **OUT** of port or vessel which **SHIFT** in the port area.

← BACK TO PORTCALL

port

PORTCALL MANUAL

1

InterTransitS

ELECTRONIC EXPECTED MOVEMENTS LIST ANTWERP

LAST REFRESH: 11:21

2

NAME

EXPECTED TIME

TO

FROM

AGENT

IMO

NAT

GT

TYPE

EP

3

E	IN	Artevelde	2015-10-01 07:00	Scheldekaaien (529)	Hansweert/Schore (NL)	Dredging International Nv	9501954	BE	5005	Dretu	CP
E	SHIFT	Bow Star	2015-10-01 08:00	Kanaaldok B1 (501)	Hansadok (413)	Wilhelmsen Ships Service	9197296	SG	29971	Chtan	
E	OUT	Ncc Hijaz	2015-10-01 08:00	Rotterdam (NL)	Verrebroekdok (1313)	Wilhelmsen Ships Service	9299886	SA	29575	Tankr	CP
D	OUT	Sunrise Ace	2015-10-01 08:30	Bremen (DE)	Vrasenedok (1237)	Kennedy Hunter	9338840	BS	58685	Vehca	CP
S	IN	Lucky Sailor	2015-10-01 09:00	Kanaaldok B3 (767B)	Murmansk (RU)	LBH Belgium Nv	9464352	MT	23339	Tankr	CP
E	IN	Freedom	2015-10-01 10:00	Vrasenedok (1209)	Southampton (GB)	Wilhelmsen Ships Service	9129706	US	49821	Vehca	CP
E	IN	Peru	2015-10-01 10:00	Kanaaldok B3 (721)	Rouen (FR)	Uab Eurochem Logistics International	9017410	AG	2993	Cargo	CP
E	IN	H&S Wisdom	2015-10-01 10:15	Amerikadok (54B)	Invergordon (GB)	Promar Agencies (belgium) Nv	9195559	NL	1552	Cargo	CP
D	SHIFT	Atlantic Cartier	2015-10-01 10:30	Europa Terminal (5855)	Churchilldok (406)	Atlantic Container Line Ab	8215481	SE	58358	Rogco	

The **EXPECTED** list has 3 sections. The **header** (1), the **filter section** (2) and **the data section** (3).

← BACK TO PORTCALL

port

PORTCALL MANUAL

1

InterTransitS

ELECTRONIC EXPECTED MOVEMENTS LIST ANTWERP

LAST REFRESH: 11:37

2

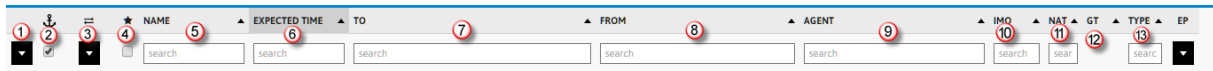
3

4

The **header** section contains the **list title** (1) displaying the selected list/port. The **BACK TO PORTCALL** (2) link which , when clicked, will return you to the **PORTCALL APPLICATION SCREEN** where you can select another list or other function. . In the upper-right corner (3) you will see you user name and the logout button . Clicking this button will terminate your Portcall session and return you to the login screen. The **LAST REFRESH** (4) area shows you when the data in the data section has been updated.

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The **filter section** offers powerful tools to quickly search and sort the data being displayed.

Some basic conventions apply to this section. The top section contains the name of the fields being displayed beneath in the data area. The small black rectangles are toggles to sort in ascending or descending order when clicked. The bottom section contains boxes which allow you to fill out search parameters to e.g. search on vessel name, expected time, to location, from location, agent, IMO number and vessel type(5,6,7,8,9,10,11 and 13).

There are 5 exceptions.

For GT (12) it is only possible to sort in ascending or descending order.

When the **anchor** tick box  (2) is checked the result list will show all vessel which are anchored. If left unchecked, anchored vessels will not appear on the list.

The **status** (1) and **voyage** (3) are dropdown selectors which, when clicked allow you to select from a specific status or trip.

The * (4) is a tick box. When you have vessels setup in Myfleet (see later) ticking this box will only display Myfleet vessels for the port/list you are looking at. If none of the Myfleet vessels are in your selected port the data section will be blank. This is a quick and easy way to see if bookmarked vessels are in your selected port/list.

The **status** (1) selector allows you to filter on a specific status. By default it show all statuses. By clicking on the down arrow you get a pull down menu where you can select out of the various options available.

The **status** dropdown has following options :



shows all available statuses.



Vessels which have been announced expected.



Vessels which have started their Scheldt river journey but have not entered the port area yet.

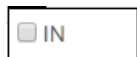


Vessels which have entered the port area (in port) but have not arrived at berth yet.

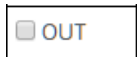


Vessels which have departed from the port area.

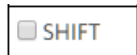
The **voyage** selector has following options :



Inbound voyage



Outbound voyage



Shift voyage (from berth to berth)



Transit voyage (passing through the port area)

This selector by default shows all voyages but allows you to tick those you would like to filter on. To clear the filter you remove all ticks to default to all again.

		NAME	EXPECTED TIME	TO	FROM	AGENT	IMO	NAT	GT	TYPE	EP
		search	search	search	search	search	search	search	search	search	
S	IN	B Gas Champion	2015-10-05 13:45	Zuidelijk Insteekdok (1191)	Vlissingen (NL)	SS Agency World	9112143	MT	2458	Lpg	CP
E	IN	Maritec	2015-09-24 12:00	Zesde Havendok (348)	Casablanca (MA)	Euro Nordic Agencies Belgium Nv	9473391	HK	20763	Bulck	CP
E	IN	Tanja Kosan	2015-09-27 06:00	Marshalldok (457)	Lavéra (FR)	Wilhelmsen Ships Service	9174361	IM	4693	Gasct	CP
E	IN	Dynasty Shang	2015-09-27 12:00	Vrasenedok (1227)	Liverpool (GB)	Central Shipping Belgium Nv	9603087	MH	32987	Bulck	CP
E	IN	Maran Sagitta	2015-09-28 20:00	Hansadok (417)	Gibraltar (GI)	Inchcape Shipping Services	9414034	GR	56957	Tankr	CP
E	IN	Elblank Italy	2015-10-01 13:00	Kanaaldok B2 (661)	Saint Petersburg (ex Leningrad) (RU)	LBH Belgium Nv	9311751	LR	23246	Chtan	CP
E	IN	Victoria Kosan	2015-10-01 16:00	Kanaaldok B2 (627B)	Le Havre (FR)	Wilhelmsen Ships Service	9390965	IM	7465	Lpg	CP
E	IN	Daviken	2015-10-01 20:30	Marshalldok (457)	Donges (FR)	Wilhelmsen Ships Service	9344198	MT	3430	Lpg	CP
E	IN	Selandia Swan	2015-10-02 06:00	Zesde Havendok (308)	Hamburg (DE)	Inchcape Shipping Services	9371787	DK	11711	Chtan	CP
E	IN	Baltic Ambition	2015-10-02 15:00	Zesde Havendok (306E)	Saint Petersburg (ex Leningrad) (RU)	Vertom Shipping Belgium N.v.	9295347	CY	23240	Chtan	CP
E	TRANSIT	Amadeus Gold	2015-10-03 05:00	Struer (DK)	Genk (BE)	Promar Agencies (belgium) Nv	9479565	NL	1767	Cargo	ALB
E	IN	Sten Skagen	2015-10-03 23:00	SEA-TANK TERMINAL ANTWERP (STTA K302)	Hamburg (DE)	Graypen Antwerp	9460239	GI	13283	Chtan	CP
E	IN	Seacod	2015-10-03 12:00	Zesde Havendok (306C)	Leixões (PT)	Mariteam Shipping Agencies	9352315	DE	26548	Tankr	CP
E	SHIFT	Safmarine Sumba	2015-10-03 14:00	Albertdok (125)	Hansadok (DDM5)	Inchcape Shipping Services	9423516	HK	14859	Cargo	

Vessel Details & Position

Powered by InterTransIS
ELECTRONIC EXPECTED MESSAGE

		NAME	EXPECTED TIME	TO
		search	search	search
	IN	B Gas Champion	2015-10-05 13:45	Zuidelijk Insteekdok (1191)
	IN	Maritec	2015-09-24 12:00	Zesde Havendok (348)
	IN	Tanja Kosan	2015-09-27 06:00	Marshallidok (457)
	IN	Dynasty Shang	2015-09-27 12:00	Vrasenedok (1227)
	IN	Maran Sagitta	2015-09-28 20:00	Hansadok (417)
	IN	Elbtank Italy	2015-10-01 13:00	Kanaaldok B2 (661)
	IN	Victoria Kosan	2015-10-01 16:00	Kanaaldok B2 (627B)
	IN	Daviken	2015-10-01 20:30	Marshallidok (457)
	IN	Selandia Swan	2015-10-02 06:00	Zesde Havendok (308)
	IN	Baltic Ambition	2015-10-02 15:00	Zesde Havendok (306E)
	TRANSIT	Amadeus Gold	2015-10-02 23:00	Struer (DK)
	IN	Sten Skagen	2015-10-03 05:00	SEA-TANK TERMINAL ANTWERP (STTA K302)
	IN	Seacod	2015-10-03 12:00	Zesde Havendok (306C)

Vessel Details

Provides basic data of the vessel such as length, breadth, nationality, max. draught etc. Also includes actual draught.

[Show details](#)

Position

Provides the actual position of the vessel on the map including scaled size of the vessel.

[Locate vessel](#)

My Fleet

Add vessels to your fleet. You can later filter these vessels in the Expected and In Port lists quickly.

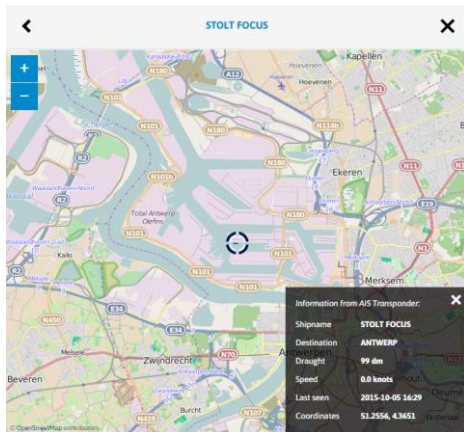
[Add to fleet](#)

You select a vessel by clicking on it (1) in the **data section** after which the panel on the right will open displaying the vessel name (2). Depending on the services included in your subscription you will have access to 3 services.

Vessel details (3) Provides basic data of the vessel such as length, breadth, nationality, max. draught etc. Also includes actual draught.

STOLT FOCUS			
Name	STOLT FOCUS	Callsign	ZGBG
Type	CHTAN	Actual draught	99 dm
IMO	9214305	MMSI	319602000
Length	183.1 m	Breadth	32.23 m
Gross tonnage	23190 t		
			
VesselFinder Photo by Arian Elmendoro			

Position (4) Provides the actual position of the vessel on the map including scaled size of the vessel.



My Fleet (5) Add vessels to your fleet. You can later filter these vessels in the Expected and In Port lists quickly. You have 2 possible options here. If a vessel is not yet in your **My Fleet** then you can add it by clicking on the available **Add to fleet** button [Add to fleet](#) . If it is already in your **My Fleet** list then you can remove it by clicking on the **Remove from my fleet** button [Remove from fleet](#) .